

# CLAIMS PAYMENT 2019

Part of the Takaful contributions paid by you and the other Takaful participants will be collected into the *Tabarru`* Fund (Mutual Assistance Fund). The fund is then used to assist Takaful participants with the benefit of the certificate they have agreed that allows them to make a claim.

We at PruBSN are committed to managing the *Tabarru`* Fund and providing quality services including processing the legitimate claims, within a set time frame.

In 2019, you, as a Takaful participant, have assisted 71,825\* other Takaful participants with claims totalling

## RM604.8 Million\*.



MEDICAL:

**RM448.96 Million**

Your assistance has enabled them to get the best health care.



DEATH:

**RM63.59 Million**

Your assistance has allowed their family members to live their lives comfortably.



CRITICAL ILLNESS:

**RM13.94 Million**

Your assistance has helped cover the medical costs of their critical illness.



TOTAL & PERMANENT DISABILITY:

**RM3.22 Million**

Your assistance has replaced their income and let them continue living their lives.

\*Note: This is based on total registered claims amount. The paid claims amount in 2019 is RM529.7 Million for 60,952 participants.