

PruBSN COVID-19 Care Giveaway

Terms and Conditions

1. Campaign

- 1.1 **PruBSN COVID-19 Care Giveaway** (“the **“Campaign”**”) is organised by Prudential BSN Takaful Berhad (**“PruBSN”**).
- 1.2 This Campaign commences on 8 July 2022 and ends 31 July 2022 11.59pm inclusive of both dates (**“Campaign Period”**).
- 1.3 PruBSN may extend the Campaign Period at any time with prior notice to all participants on PruBSN’s digital platforms. Unless otherwise varied by PruBSN, any participation in the Campaign during the extended period (if any) shall be governed by the terms and conditions set out herein.
- 1.4 PruBSN reserves the right to modify the Campaign mechanisms, withdraw or terminate this Campaign at any time with prior notice to all participants, on PruBSN’s digital platforms.
- 1.5 By participating in this Campaign, the participants agree to be bound by all terms and conditions stated herein.

2. Participation Eligibility

- 2.1 This Campaign is open to all Malaysian citizens aged 18 years and above, who have successfully registered as new users of the Pulse by Prudential app (**“Pulse App”**) (**“Eligible Participants”**, **“you”** or **“your”**) during the Campaign Period, except Pulse by Prudential Go To Market working committee.
- 2.2 The above are collectively known as **“Eligible Participants”**

3. Campaign Mechanics

- 3.1 To participate in the Campaign, Eligible Participants will need to complete below requirements during Campaign Period:
 - a) Download and register as a Pulse App user;
 - b) Be the first five hundred (500) Eligible Participants as new Pulse App registered user;

c) For the first five hundred (500) Eligible Participants who have successfully registered as users of Pulse App, they will be receiving a unique voucher code via SMS to redeem the free PruBSN COVID-19 Care.

3.2 Only one (1) valid registration per Eligible Participant is allowed.

3.3 This Campaign is based on first come first serve basis. The first five hundred (500) newly registered Pulse App users will be deemed as winners.

4. Rewards

4.1 Rewards will be given to valid Eligible Participants that fulfilled the requirements stated in Clause 3 of this terms and conditions.

Total Winners	Rewards
500	PruBSN COVID-19 Care voucher to each winners

4.2 PruBSN reserves the right at its absolute discretion to substitute the Rewards with other item of similar value, without prior notice.

4.3 Incomplete submission or failure to fulfill any terms and conditions stated herein shall be disqualified from the Campaign.

4.4 Winners will be receiving their unique voucher code via SMS to redeem free PruBSN Covid-19 Care.

5. Announcement of the Reward

5.1 The winners shall be announced via e-mail within one (1) month after the Campaign Period ends or such other date determined by PruBSN at its discretion.

6. General Terms

6.1 PruBSN shall not be responsible or liable for;

a) Any loss in connection with the Campaign, including, but not limited to any problem, loss, or damage of whatsoever nature suffered by any

party due to any delay and/or failure in sending the entry as a result of any network, communication or system error, interruption and/or failure of internet connectivity suffered by the Eligible Participant(s) and/or resulting from participation or the downloading of any materials in the Campaign. In the event of such errors, interruption, and/ or failure, PruBSN will not be responsible or liable for any failure by any Eligible Participant(s) to participate in the Campaign at any time.

- b) Any problems, expenses, damages, losses, suits and claims of whatsoever nature against any Eligible Participant(s) that may arise from or in connection with their participation in the Campaign.
- c) Any error (including error in notification of Campaign winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, theft, destruction of, or unauthorized access to entries, PC hang whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside PruBSN's control.
- d) PruBSN may disqualify any Eligible Participant(s) that PruBSN determines to be tampering with the participation process or operation of the Campaign, to be acting in breach or potential breach of this Campaign's terms and conditions.
- e) PruBSN may cancel, modify, suspend or delay the Campaign in the event of unforeseen circumstances beyond its reasonable control.
- f) By participating in this Campaign, all Eligible Participant(s) hereby warrant that all statements and personal details given are true, correct, accurate and complete and that they have read and understood all the terms and conditions of this Campaign and agree to be unconditionally bound by it.
- g) PruBSN may change, amend, delete or add to any of these terms and conditions if needed. Should there be any changes, the updated terms and conditions will be announced via email and will come into effect from the date of such announcement.
- h) The Eligible Participant(s) and PruBSN shall ensure that all activities under this Campaign are Shariah compliant.

7. Anti-Bribery & Corruption Laws

- 7.1 You shall comply with all applicable anti-bribery and anti-corruption laws, including US Foreign Corrupt Practices Act, UK Bribery Act, Hong Kong Prevention of Bribery Ordinance, Malaysian Anti-Corruption Commission Act 2009, and any related regulations and guidance thereto. Prudential shall have the right to disqualify your entry/entries without notice in the event of any non-compliance or violation of the law in relation to your participation in this Campaign.

8. Privacy Notice

- 8.1 The Eligible Participant(s) and PruBSN agrees that any usage and disclosure of the information contained herein and/or pursuant to this Campaign (which shall include, supplemental agreement(s) and any other corresponding and incidental document(s) hereof) shall be subject to the provisions of the Personal Data Protection Act 2010 (“PDPA”). PruBSN and the Eligible Participant(s) shall adhere to the provisions of PDPA.
- 8.2 Any personal data, including any sensitive personal data (“Personal Data”) provided shall be processed in accordance with PruBSN’s Privacy Policy displayed on its corporate website at <https://www.prubsn.com.my/en/privacy-policy/> and the Privacy Notice of Pulse App.

9. Disclaimer

- 9.1 By entering the Campaign, each Eligible Participant(s) agrees that PruBSN, its employees, officers, directors, agents, affiliates, parent and subsidiaries shall not be liable or responsible for damages, losses, injuries, rights, claims or actions of any kind in connection with this Campaign, or resulting from acceptance, possession, use/misuse of rewards, prizes, or participation including without limitation, personal injury, death, property damage and claims based on publicity rights, defamation or invasion of privacy.
- 9.2 Each Eligible Participant(s) further agrees that PruBSN will not be responsible or liable for any entries that are late (including delayed data transmissions), tampered with, garbled, incomplete, inaccurate,

misdirected, lost, mutilated, delayed, corrupted, duplicated or otherwise not in compliance with these Terms and Conditions.

10. Disqualification

- 10.1 PruBSN shall disqualify any Eligible Participant(s) from the Campaign if the Eligible Participant(s) is determined to be tampering with the entry process or the operation, or acting in breach or potential breach of these terms and conditions including not meeting PruBSN's screening requirement.
- 10.2 PruBSN's decision in this matter shall be final and no appeal or correspondence whatsoever shall be entertained.
- 10.3 PruBSN may amend, vary, cancel, modify, suspend or waive this Campaign for any reason whatsoever.

11. Governing Law

- 11.1 These terms and conditions shall be governed by the laws of Malaysia.
- 11.2 The terms and conditions are available in English and Bahasa Malaysia. In the event of inconsistency, English version shall prevail.